

Job Description

Community Integration Worker- Health and Wellbeing (Full-Time)

Introduction: IDP is seeking to add to their team to underpin our people-centred approach and address disadvantage and social exclusion. In order to ensure a coordinated national humanitarian response to people fleeing conflict (Beneficiaries of Temporary Protection (Ukraine) and International Protection Accommodation Services Applicants IPAS) as part of the Government response we are looking to hire a full time bilingual (Ukrainian and English) Community Integration Worker who will provide one-to-one supports and advocacy. This role will work closely and collaboratively with our Connecting Communities Workers and other key stakeholders across the County to ensure an effective implementation supports.

Main purpose of job:

The successful applicant will work as part of the Social Inclusion Team of IDP and will be required to carry out the following duties:

- Provide one-to-one support on a variety of areas affecting newly arrived migrants to Inishowen and co-ordinate day to day activities, include providing advice, guidance and interpreter supports where necessary
- In particular the post holder will work closely with the Health Services advising BOTPs/IP of their entitlements/how to access health related services.
- Support BOTPs/IP in getting to health appointments with the relevant service (inclusive of dental and opticians)
- Liaising with Acute Hospital departments for outpatient appointments. Liaising with A&E department if required.
- Appropriate supports are accessible - interpretation supports for GP sessional clinic in Buncrana Inishowen for 2-3 days per month
- Support the registration process for new health status questionnaire when it comes online
- Providing information and access to IDP's range of education, enterprise and employment, health and wellbeing, children and families supports. Assist in the overall delivery of SICAP services and supports, by providing interpretation and translation services.
- To provide culturally appropriate information, and understand the barriers to integration that exist for some migrants and develop appropriate mechanisms to support them in overcoming these barriers
- To develop and maintain, with the support of colleagues, an accurate understanding of the relevant immigration legislation and policies relative to asylum seekers and refugees
- Work closely with various interagency fora and area response team and collaborate with the local community to co-ordinate and deliver programmes to Migrants where applicable to the role.
- Attend and contribute to IDP Team meetings.
- To work collaboratively with other organisations and networks where appropriate, both locally and nationally
- Maintain up-to-date files and records, preparing periodic reports as required.
- Ability to travel regularly throughout the service delivery area.
- To maintain strict confidentiality of personal information about service users and adhere to IDP policy and procedure in this regard.
- Other related duties as required by the needs of the project

Person Specification

Qualifications:

- A relevant third-level qualification such as social sciences/social care, health, psychology, community development or equivalent combination of relevant education and experience;
- Have verbal and written fluency in English and Ukrainian/Russian.
- Successful candidates must continue to satisfy Citizenship Eligibility requirements (including any person holding an official letter confirming they have been granted Temporary Protection in Ireland under the EU Temporary Protection Directive 2001/55/EC)

Experience/Knowledge:

- A minimum of one year experience in a similar position or in health/community services /education/social care setting
- Experience of providing individual support and outreach, preferably to migrants/refugees/asylum seekers
- Some understanding of immigration policies, practices and legislation in Ireland
- A strong interest in and knowledge of the issues facing asylum seekers and refugees and migrants in Ireland, particularly those who are at risk of social exclusion, poverty and discrimination
- A commitment to a human rights-based approaches
- Knowledge of Health Care Services In Ireland as well as Social Welfare Policies and practices
- Experience of report writing
- Experience in information provision and advocating for rights and equality
- An understanding and ability to relate to and work with people across cultures and backgrounds
- Experience of working in partnership with a wide range of other organisations

Skills/Abilities:

- Ability to engage with our client group with compassion and empathy
- Highly organised, with the ability to work well under pressure
- To have a flexible and adaptable work approach
- Excellent organisational and time management skills
- Excellent written, verbal, analytical and interpersonal skills
- Exercise good listening and communication skills with sensitivity to cultural communication skills
- Appreciation of the need for confidentiality and integrity
- Well-developed IT skills
- Effectively work as a team member and independently, with a high-level of self-motivation and ability to set and meet goals
- Comfortable working in a busy, dynamic, multi-cultural environment
- A full current clean driving licence and access to a car is desirable
- Evening and/or weekend work may be required

Post and Application Details

Duration of Contract: The post will be offered initially on a fixed term contract for 12 months, subject to satisfactory completion of a 3-month probationary period. Continuation will be subject to funding for the post.

Location: The project officer will report to IDP Buncrana Office but will work across the Inishowen Peninsula.

Hours: The post will be offered full time (Monday to Friday 9-5). Flexibility will be required as the work will include weekends and/or evenings if required.

Remuneration: Is aligned to IDPs Development Officer Band 1 Rate of Pay which is €32,501.67 and will be paid pro rata in line with working hours.

How to Apply: Applications only on IDP's official application form to enquiries@inishowen.ie stating clearly that it relates to the 'Community Integration Worker – Health and Wellbeing (Full-Time) position. Only those who complete the official application form will be considered for the position.

Closing date for receipt of applications: **Monday 19th February, 2024 at 4pm.** Shortlisting will apply. Those shortlisted will be notified by email. A panel may be formed.

Inishowen Development Partnership is an equal opportunities employer and welcomes applications from all sections of society. The appointment is subject to normal recruitment procedures including Garda/Police Vetting



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Aontas Eorpach

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